





WEBSITE POLICIES AND PROCEDURES FOR CDBG-DR AND CDBG-MIT CITY OF COLUMBIA

MARCH 2020

POLICY CHANGES OR UPDATES TABLE

Action	Affected Section	Date
Version 1 - Approval	Entire document	
1.1	Updated at HUD request to provide additional specificity regarding requirements for documents to be posed on the CDBG-DR and CDBG-MIT websites.	7.15.2020
1.2	Addition of Program Manager, Senior to Website Coordinator and Website Content Manager positions	<u>12.3.21</u>

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CITY OF COLUMBIA COMMUNITY DEVELOPMENT DEPARTMENT

WEBSITE POLICIES AND PROCEDURES FOR CDBG-DR AND CDBG-MIT

WEBSITE PURPOSE

The City of Columbia's Community Development Department in partnership with the Public Relations Department, have created and will maintain comprehensive websites for the U. S. Department of Housing and Urban Development (HUD), Community Development Block Grant-Disaster Recovery (CDBG-DR) and Mitigation (CDBG-MIT).

City of Columbia has created a website in accordance with HUD requirements for CDBG-DR, as cited in Federal Register Notice, 82 FR 36812, August 07, 2017 which allocated \$6,166,000 (Prior Notice for 81 FR 39687, June 07, 2016 which allocated \$19,989,000 of CDBG-DR funds to City of Columbia). Additional CDBG-DR funds must be used to address unmet needs (with a priority focus on housing) that can be tied-back to the 2015 disasters declared under DR-4241.

Concurrently, Community Development Department has also created a CDBG Mitigation (CDBG-MIT) web page, linked to the CDBG-DR web page in accordance with Federal Register Notice 84 FR 45838, August 30, 2019. CDBG-MIT funds must be used to address Mitigation Risks identified in the CDBG-MIT Action Plan. All CDBG-MIT activities must address mitigation of future disasters.

The websites serve as a central source for CDBG-DR and CDBG-MIT information and is intended to provide transparency into the City of Columbia's disaster recovery and mitigation activities using these funds. The website will host: Action Plans and Amendments; Citizen Participation Policies; Public Hearing Notices; CDBG-DR and CDBG-MIT program policies, eligibility requirements, and steps to apply for funding; procurement policies, solicitations, and awarded contracts (including those procured by subrecipients); procedures for Complaints, Appeals, and fraud reporting; Quarterly Performance Reports (QPRs); expenditure projections and outcomes; and for CDBG-MIT, information on the Resilience Committee for Mitigation.

The Lead Agency (i.e. Grantee) for City of Columbia's CDBG-DR and CDBG-MIT allocations has been designated as the Community Development Department (CD). This department is also the Lead Agency for the City's annual CDBG allocation. CD is responsible for maintaining the websites associated with the City's CDBG program with assistance from the Public Relations Department.

WEBSITE CONTENT

The website address for CDBG-DR is located: https://dr.columbiasc.gov

The website address for CDBG-MIT is located: https://mit.columbiasc.gov

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Each program page will have links to its counterpart (i.e., the CDBG-DR page will link to the CDBG-MIT page and vice versa). Website locations will be printed on all program advertisements and outreach materials. The City of Columbia adheres to ADA compliant standards for website accessibility and readability. Content and website layout will be designed with best practices for adaptive use in mind. The State supports accommodations for citizens with limited English proficiency and will publish program documents in languages based on the need of non-English speaking communities.

The information that will be available for CDBG-DR on the website will include but may not be limited to the following:

CDBG-DR Requirements

- CDBG-DR Unmet Needs Assessment
- CDBG-DR Action Plan and Amendments
- Current and approved DRGR Action Plan and activity and program information for activities listed in the Action Plan
- CDBG-DR Announcements of Public Hearing(s)
- Citizen Participation Plan
- Accessibility and LEP requirements
- Information on each CDBG-DR program, eligibility requirements, and steps to apply
- CDBG-DR Appeals Procedure
- CDBG-DR Citizen Complaint Procedures
- List of all CDBG-DR Sub-Recipients and Contractors
- CDBG-DR Procurement
 - Procurement Policies and Procedures
 - Current RFPs
 - A description of services and goods currently being procured by the City that will utilize HUD CDBG-DR funds
 - Copies of the contracts that the City has procured directly that will use CDBG-DR funds
 - Eligibility for competitive sub-awards (if applicable)
 - Awarded contracts and sub-recipient contract summary
 - Summary list of procurements
 - Phase of the procurement
 - Requirements for proposals

- Any liquidation of damages associated with a contractor's failure or inability to implement the contract
- CDBG-DR Quarterly Performance Reports (QPR)
- A link to CDBG-MIT web page
- Additional reporting as required by HUD

CDBG-MIT Requirements

The information on the CDBG-MIT web page will include but may not be limited to:

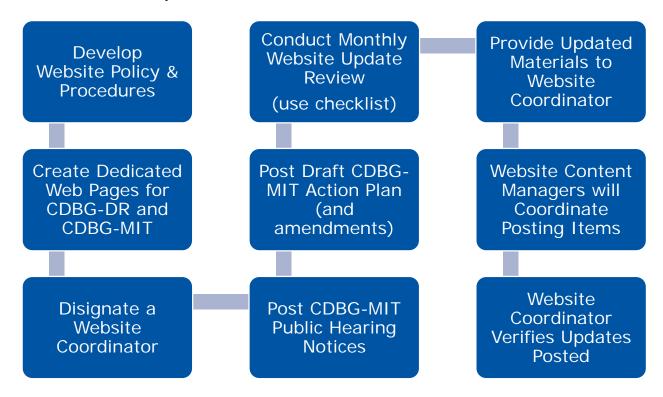
- CDBG-MIT Risk Assessment
- CDBG-MIT Action plans and amendments
- Current and approved DRGR Action Plan and activity and program information for activities listed in the Action Plan
- CDBG-MIT Announcements and Public Hearings
- Citizen Participation Plan
- Accessibility and LEP requirements
- Information on each CDBG-MIT program, eligibility requirements, and steps to apply
- CDBG-MIT Citizen Complaint Procedures
- CDBG-MIT Procurement
 - Procurement Policies and Procedures
 - Current RFPs
 - A description of services and goods currently being procured by the City that will utilize HUD CDBG-MIT funds
 - Copies of the contracts that the City has procured directly that will use CDBG-MIT funds
 - Eligibility for competitive sub-awards (if applicable)
 - Awarded contracts and sub-recipient contract summary
 - Summary list of procurements
 - Phase of the procurement
 - Requirements for proposals
 - Any liquidation of damages associated with a contractor's failure or inability to implement the contract
- CDBG-MIT Quarterly Performance Reports
- CDBG-MIT Statistics/graphics displaying expenditures and outcomes to date and projections
- A link to the CDBG-DR web page

- Additional reporting as required by HUD
- Information on the Resilience Committee for Mitigation

WEBSITE PROCESS

The Community Development Website Coordinator will ensure that the CDBG-DR and CDBG-MIT webpages are reviewed monthly and updated as required by this website policy. The Website Coordinator will use the Monthly Website Update Checklist to complete the review. The website will be reviewed on the 30th of each month and updated materials will be posted by the 15th of the following month.

Website Development and Administration Process



Responsible Staff

Website Role	Staff Name		
Website Coordinator	<u>Program Manager, Senior/</u> CD Administrative Specialist		
CDBG-DR Content Reviewer	CD Quality Assurance/ Quality Control Analyst		
CDBG-MIT Content Reviewer			
CDBG-DR Content Approver	CD Director		
CDBG-MIT Content Approver			
Website Content Manager (Uploads Items to Websites)	Program Manager, Senior/CD Administratives Specialist/ Public Information Office/Vendor		

MONTHLY CDBG-DR & CDBG-MIT WEBSITE UPDATE CHECKLIST

The Community Development Department completes this checklist monthly to determine required updates to its disaster websites for CDBG-DR and CDBG-MIT. Checklist is completed on the 30th of each month. Updated material will be posted to the CDBG-DR and CDBG-MIT web pages on the 15th of each month. Updated categories will be marked "New" in red on the website page when updated.

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CDBG-DR WEB PAGE REVIEW

	I landata	Duinf				
Categories	Update Required (Yes/No)	Brief Description of Update	Documents to Post	Translate? (Yes/No)	Date Posted	Last Updated
Action Plan		·				
Current Action						
Plan						
Substantial						
Amendment						
Non-Substantial						
Amendment						
Public Hearing						
Notice(s)						
Announcements						
Citizen						
Participation						
Citizen						
Participation Plan						
504 Access Plan						
and Coordinator						
LEP Plan						
Citizen						
Complaints						
Appeal Process						
AFWA Policy						
Program(s)						
Policy						
Application						
Methodology						
Funding Amounts						
Procurement						
Policies						
Current						
Solicitations						
Past Solicitations						
Steps to						
Apply/Scoring						
Criteria						
Reports						
QPR						
Expenditures and						
Projections						
Project Map						

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CDBG-MIT WEB PAGE REVIEW

CDBG-WILL W	Update	Brief				
Categories	Required (Yes/No)	Description of Update	Documents to Post	Translate? (Yes/No)	Date Posted	Last Updated
Action Plan						
Current Action						
Plan						
Substantial						
Amendment						
Non-Substantial						
Amendment						
Public Hearing						
Notice(s)						
Announcements						
Mitigation Needs						
Assessment						
Implementation						
Plan						
Citizen						
Participation						
Citizen						
Participation Plan 504 Access Plan						
and Coordinator						
LEP Plan						
Citizen						
Complaints Appeal Process						
AFWA Policy Conflict of						
Interest Policy						
Program(s)						
Policy						
Application						
Methodology						
Funding Amounts						
Procurement						
Policies						
Current						
Solicitations						
Past Solicitations						
Steps to Apply						
and Scoring						
Criteria						
Reports						
QPR						
Section 3						
FFATA						
Expenditures and						
Projections						
Project Map						
Citizen Resilience						
Committee						
Contact Info						
Meetings						